

Terms and Conditions for Musicale Rental Scheme

1. Musicale Limited agree to hire to you, the Hirer, a musical instrument in good working order.
2. Payment must be by direct debit, to be set up before, or at, the time of collection.
3. Your instrument must be insured by you with a reputable insurer, a specialist musical instrument insurer or added to your home insurance if applicable, in case of any accidental damage for which you will be liable (see 9).
4. Accessories such as spare reeds, shoulder rests, cleaning fluid, cleaning cloths and replacement strings may need to be purchased by you from time to time. These are available in our shop. Please call 01582 769712.
5. Any change of contact details including home address, email address, contact number or bank account details must be sent in writing to Musicale Ltd within 14 days.
6. Broken/worn strings and reeds are to be replaced by the Hirer.
7. The instrument remains the property of Musicale Ltd at all times and must not be sold, sublet or passed on to a third party.
8. If the instrument develops a fault, return the instrument to Musicale, Homecroft, Sun Lane, Harpenden AL5 4GJ immediately to be assessed. The Hirer must not allow any repairs or alterations to the instrument other than by an authorised representative of Musicale Ltd as this may void the manufacturer warranty and leave the Hirer liable for the full replacement cost of the instrument.
9. Musicale will pay the cost of fair wear and tear repairs. Repairs or replacement due to damage or neglect will be at the cost of the Hirer. You should seek your teacher's advice on caring for your hired instrument to prevent any unnecessary faults.
10. Instruments can be returned at any time after the minimum 3-month period to the address above and are subject to inspection within 14 days of return. If an instrument is found to be damaged through neglect or accidental damage you will be contacted to cover the costs or repair or replacement.